

SIS Parent Account User's Guide

Section:	Details:
Calendar	<p>Elementary: The calendar provides information on school holidays.</p> <p>HS/MS: The calendar provides information on school holidays. Assignments and scores can be found on the calendar after the teacher enters them into the grade book.</p> <p>Note: The calendar should not be used for planning purposes. Teachers often do not add assignments until they are ready for grading.</p>
Attendance	<p>Elementary: Daily attendance is found on this page. More information about absences and tardies can be found by clicking on the date.</p> <p>HS/MS: Period attendance is found on this page. More information about absences and tardies can be found by clicking on the date.</p> <p>Note: Contact the school with any issues about attendance.</p>
Class Schedule	<p>Elementary: Class schedule is not available for elementary students.</p> <p>HS/MS: The student's class schedule is displayed.</p>
Course History	<p>Elementary: Course History is not available for elementary students.</p> <p>HS/MS: Course History lists all high school credit bearing courses as well as any verified credit earned with the course.</p> <p>Note: Course history is not an official transcript.</p>
Course Request	<p>Elementary: Course Request is not available for elementary students.</p> <p>HS/MS: Course Request lists courses requested by student for the next year.</p>
Discipline	<p>Discipline provides information about any discipline incidents that involve the student. Clicking on the incident provides additional information.</p>

Please contact your child's school for assistance during normal school hours.

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Grade Book	<p>Elementary: Grade Book is not available for elementary students.</p> <p>HS/MS: Grade Book displays the assignments and grades that have been created in the teacher's grade book.</p>
Health	<p>Health provides any health conditions that have been reported to the school. Clicking on the immunizations link displays the student's immunizations.</p>
Report Card	<p>Report Card provides the student's marks for each grading period of the current school year.</p>
School Information	<p>School Information displays the address and phone number for the school and lists all staff members and their email addresses.</p>
Student Information	<p>Student Information provides information about the student as well as Emergency Contacts and Physician information.</p>
FCPS Links	<p>FCPS Links provides links to other FCPS resources.</p>
My Account	<p>The My Account tab displays your account information, including your username. Here, you can update your primary email address.</p> <p>Note: Your home address and phone numbers cannot be updated here. The primary email address is the only field that can be updated.</p>

Frequently Asked Questions

Question:	Answer:
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<p>How do I set up my account?</p>	<p><i>You will receive a mailer from Fairfax County Public Schools with detailed instructions on how to create your account. You will be assigned a unique registration code which you must use to register.</i></p>
<p>If I have more than one student, do I need to set up more than one account?</p>	<p><i>You will need to create just one account. All of your children will be available to you within your one account. Their names will all appear, however, until the school they attend is rolled into the deployment – you will see only their names.</i></p>
<p>I have more than one child but I do not see information for all of them. What should I do?</p>	<p><i>Please contact the school during regular school hours.</i></p>
<p>Why can't I see information in the grade book?</p>	<p><i>Please contact the school during regular school hours.</i> <i>Note: Grade book information is not available for Elementary students.</i></p>
<p>Some of the information about my child is incorrect. What should I do?</p>	<p><i>Please contact your child's school about any information that is incorrect.</i></p>
<p>What is the web address to access my SIS Parent Account?</p>	<p><i>https://sisparent.fcps.edu</i></p>
<p>I lost my mailer. What should I do?</p>	<p><i>Contact your child's school during regular school hours.</i></p>
<p>I forgot my password. How do I retrieve it?</p>	<p><i>There is a link on the SIS Parent Account login page which allows users to change their password.</i></p>
<p>I do not know my username. What should I do?</p>	<p><i>Contact your child's school during school hours.</i></p>

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<p>Which browser can I use to view my SIS Parent Account?</p>	<p><i>The following browsers are supported to run your SIS Parent Account:</i></p> <ul style="list-style-type: none"> • <i>IE 11, 10, 9 with latest patches</i> • <i>Firefox 28,27</i> • <i>Safari 7</i> • <i>Chrome 33, 32</i>
<p>Is there an App so I can access my account on my mobile device?</p>	<p><i>Currently, the mobile app is not available. You may be able to access your account using the web browser on your mobile device although it may not display like it does on a computer.</i></p>
<p>My child's attendance is wrong. How do I get it fixed?</p>	<p><i>Please contact the school during regular school hours.</i></p>
<p>I no longer use that email address. How do I change my username?</p>	<p><i>There is a link on the SIS Parent Account login page which allows users to change their username.</i></p>
<p>When I create my account, I am not receiving an email.</p>	<p><i>Check your SPAM or Junk Mail folder to see if the email was sent to that email address. If you do not locate it there please contact the school.</i></p>

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